



**WARNING**

THERE IS A POTENTIALLY HAZARDOUS SITUATION WHICH, IF NOT AVOIDED, COULD RESULT IN **DEATH OR SERIOUS INJURY**.

# **SAFETY ALERT**

**Alert No.: SAF00707 (Revision A)**

**Date: October 15, 2007**

**Title: Winch Key Replacement**

**Product Series/Model: All Maintainer Crane Models 3824 and 6000 Series built prior to November, 2006 (Check date on crane inspection decal)**

**Summary:** Maintainer has received reports of winch drum key failures in the 3824 and 6000 Series cranes. If the winch drum key fails the winch drum can rotate freely, unexpectedly dropping any load suspended by the crane. **THIS FAILURE COULD RESULT IN DEATH OR SERIOUS INJURY TO PERSONNEL OR DAMAGE TO EQUIPMENT.** An earlier Service Bulletin (SB00704) listed limited conditions under which the key should be replaced. This Safety Alert requires that all keys be replaced and supersedes the earlier Service Bulletin.

**Action:** Immediately replace the winch key with a replacement supplied by Maintainer Corporation.

**Procedure:**

1. Immediately complete and return the Customer Information Form included with this mailing.
2. The new winch drive key will be shipped via UPS Overnight directly from Maintainer, free of charge.
3. Install the supplied parts using the instructions and procedure provided.
4. The estimated time to replace the winch key is 1 ½ hours. Maintainer will issue payment of \$100.00 for the installation of the new winch drive key upon receipt of a signed Labor Claim Form confirming that the installation has been successfully completed.

**Contact:** Doug Schrader, Customer Service  
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