

# NOTICE

POTENTIAL CONDITION THAT COULD  
RESULT IN EQUIPMENT DAMAGE OR  
REDUCED SERVICE LIFE.

## SERVICE ADVISORY

**Advisory No.:** SER00810

**Date:** September 8, 2008

**Title:** Boom Cylinder Pin Durability

**Product Series /Model:** Series Cranes 8000, 10000, 11000, 12000, 14000  
manufactured between November 30, 2006 and  
August 15, 2008

**Summary:** Maintainer Corporation has received 2 broken boom cylinder base pins. Testing has determined that the corrosion and wear resistant surface treatment of the pins makes the current pin design more susceptible to cracking and breaking. Continuing to operate the crane with a broken boom pin will result in excessive wear to pin mounting surfaces and significantly reduced life of the cylinder and tower.

**Action:** Replace the boom cylinder base end pin with the Maintainer provided parts.

### Procedure:

1. Complete and return the Customer Information Form included with this mailing.
2. The pin replacement kit will be shipped via UPS Ground directly from Maintainer, free of charge.
3. Replace the boom cylinder base end pin using instructions and procedure provided.
4. The estimated time to complete the pin replacement is 0.2 hours. Maintainer will issue payment of \$50.00 for the completion of the boom cylinder pin replacement upon receipt of a signed Labor Claim Form confirming that the work has been successfully completed.

**Contact:** Doug Schrader, Customer Service  
1-800-831-8588 or  
dschrader@maintainer.com



Maintainer Corporation of Iowa, Inc.  
1701 S. 2nd Ave, Box 349  
Sheldon, IA 51201  
P: 800.831.8588 F: 712.324.3526  
www.maintainer.com